Upcoming measures prior to the New Year’s holidays

December 17th, 2020
Kyoto Prefectural Government
Securing a medical examination / consultation system so that you can enjoy the New Year’s holiday period with peace of mind

① Medical examination / consultation system
● “Kyoto COVID-19 Medical Consultation Center” accepts consultations 24/7 (Increased from 5 to 7 lines total)
● If you have a fever, cough, etc., you can be referred to a location offering examinations / consultations by the “Kyoto COVID-19 Medical Consultation Center.” For regular medical care, please visit an emergency holiday clinic in your area.

② Handling of infected people
● At the "Inpatient Medical Control Center“, regulate the hospitalization and accommodation destinations according to the condition of the infected person.

③ Follow ups for inpatients and non hospitalized individuals
● "Follow-up Information Center for patients recovering at home, etc.“, aims to understand the conditions of those who are hospitalized or recuperating at home or hotel accommodation, and responds reliably to changes in their medical conditions.
1. Be careful when returning home
   - If you have symptoms such as a fever, refrain from returning home
   - Consider staggering or postponing travel home
   - Make sure to carry out basic infection prevention measures, including avoiding the three Cs
   - Refrain from dining with a large number of people, including relatives
   - Be cautious not to infect the elderly

2. Stagger new year’s shrine visits
   - If you have symptoms such as fever, refrain from shrine visits
   - Take measures to avoid crowded times of the day
   - Avoid the three Cs such as in precincts and during the congestion following shrine visits
   - Refrain from talking loudly, and eating or drinking during extended stays
   - Pay attention to the information provided at the shrine you’re visiting
3 Thoroughly prevent the transmission during eating and drinking

- Plan to finish at or before 9pm when having a meal with people at a restaurant inside and outside of Kyoto city.
- Avoid eating together with people who aren’t a part of your family or who don’t live with you.
- Plan to limit the number of people to 4 persons (except your family who lives with you), and keep the length to 2 hours or shorter
- Refrain from attending when you have a fever, cough, etc.
- Visit shops that display the sticker created by the Guideline Promotional Kyoto Congress to indicate facilities that properly comply with guidelines.

4 Avoid nonessential and non urgent travel to areas such as Osaka Prefecture

- Refrain from going out to areas such as Osaka prefecture if it is non essential and non urgent.
- Reconsider its urgency when you travel within Kyoto prefecture.

5 Prevent transmission at work

- We recommend you to take staggered holidays
- Encourage more individuals to work from home, or to stagger work at different hours.
- Reconsider the necessity of holding events, such as annual year end and year beginning gatherings, New Year’s gatherings, etc. If you do organize one, take thorough measures to prevent infections
3 Securing the consultation system during the New Year’s holidays

Due to the effects of the new coronavirus infection, we have expanded the consultation system so that people who are worried about their livelihood and their employment can welcome the New Year’s holidays with peace of mind, and we are extending the application period for loans and subsidies related to these issues.

① Expansion of telephone consultation over the New Year’s holidays

- Implementation for telephone consultation (from 29th December to 3rd January)
  Operating hours: 9am to 10pm
- Support for living, employment and single parented families, over the phone or via online services
- Establish a support desk (operating from 21st to 28th Dec, 4th to 11th Jan)
  Place: Kyoto Prefecture single parented family support center (Kyoto Terrsa)
  Operating hours: 9am to 10pm (open during weekends)
- Newly allocate specialized counselors for living support
- For work inquiries, visit Kyoto job park or public employment security office (located at Kyoto job park) (Weekdays 9am - 7pm Saturdays 9am – 5pm, closed on Sundays and national holidays)

② Continue to provide loans and subsidies

- Extend application period for social welfare support (End of December → end of March 2021)
- Extend application period for employment adjustment subsidies (End of December → end of February 2021)